

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

FAILURE TO RESPOND TO A DISINFECTION TREATMENT BREAKDOWN

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

On October 22, 2016, Troy Water Department did not meet treatment technique requirements.

We are required to maintain a disinfectant residual of 0.40 mg/L in the water supplied to consumers. A daily entry point disinfectant residual was not taken on October 22, 2016, and therefore constituted a treatment technique violation. As a result of this violation we cannot guarantee that we were meeting our permitted minimum required disinfectant residual.

What we should have done:

We were required to notify you that *boiled or bottled water should have been used* for drinking, making ice, brushing teeth, washing dishes, and food preparation until the problem was corrected on October 23, 2016. Boiling kills bacteria and other organisms in the water. **PLEASE NOTE: IT IS NOT NECESSARY TO BOIL YOUR WATER NOW BECAUSE THE PROBLEM HAS ALREADY BEEN CORRECTED.**

Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

If you have specific health concerns, you may wish to consult your doctor.

What happened? What was done?

- On October 22, 2016, we failed to conduct our required daily entry point disinfectant residual monitoring.
- We failed to notify DEP, our certified operator, and consumers within 24 hours of the problem.
- We did the following to return the facility to compliance:

Disinfectant residuals have been checked daily from Sunday October 23, 2016 to present and all have been greater than the permitted minimum levels. DEP and our certified operator have been notified of the lapse in daily disinfectant residual sampling. Consumers are being notified of the treatment technique violation via Tier 2 public notification.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

For more information, please contact:

Dan Close

49 Elmira St.

Troy, PA. 16947

at 570-297-2966

This notice is being sent to you by the Troy Water Department.

PWS ID#: 2080020

Date distributed: 11/25/16

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Monitoring Requirements Not Met for the Troy Water Department.

Our water system violated drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During monitoring period of August 2016 we did not monitor for Total Coliform bacteria and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for Total Coliform bacteria and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When Missed Samples Should Have Been Taken	When Samples Were or Will be Taken
Total Coliform Bacteria	Monthly	0	08/01/16 – 08/31/16	11/30/16

What happened? What was done?

Required sampling was erroneously overlooked. Public notification is being provided to customers. We are working with D.E.P. to address the situation.

For more information, please contact Dan Close @ 570-297-2966

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After posting return to: Robert Blaney, DEP, 600 Gateway Drive, Mansfield, PA 16933