



DRINKING WATER WARNING
BOIL YOUR WATER BEFORE USING

HIERVAN EL AGUA ANTES DE USARLA.
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Troy Borough Water Customers **May Be At Increased Risk From Microbial Contamination.**

We routinely monitor the conditions in the distribution system. On Tuesday, June 16th, 2020, we experienced a loss of positive water pressure due to a repair of a broken line. A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through back-flow by back-pressure or back-siphonage. As a result, there is an increased chance that the water may contain disease-causing organisms.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and let it cool before using; or use bottled water. You should use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth, and food preparation until further notice.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly, and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What happened? What is being done?

The broken line is being repaired. A Code Red was issued to all customer regarding a boil advisory. When repairs are completed, water tests will be completed and customers will be notified via Code Red when the boil advisory is over.

We will inform you when all corrective actions have been completed and when you no longer need to boil your water.

For more information, please contact: http://www.troyborough.com/boro_water.php
For boil advisory procedures

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Daniel J. Close, Manager.